



TERMS & CONDITIONS

We are delighted you consider participating in an Artful Retreat!

It will be an immense pleasure to welcome you!

Planning, taking care of the logistics and reduce the risk of uncomfortable travel situations is a pre-requisite for an enjoyable retreat experience. We will do everything it takes to offer you a great retreat experience. But planning your participation is your responsibility. We are therefore kindly requesting you to take the time to read and understand the conditions of booking set out below prior to booking your retreat with us.

RETREAT CONFIRMATION:

Acceptance into the retreat is subject to all of the following:

- Confirmed availability
- Booking form completion with agreement to the T&C's
- Receipt of deposit and balance payment according to given timeline or payment in full with reservation.
- Confirmation from Artful Retreats

PAYMENTS:

All Prices and Payments are in Euros.

All payments need to be by on-line payments.

You will be asked to pay:

1. 100% for reservation confirmation at the moment of booking. This can happen via the ONLINE BOOKING PLATFORM with a CREDIT CARD or via a BANK TRANSFER.
2. By email and via BANK TRANSFER you can make a 30% downpayment at the moment of reservation and pay 70% Balance payment 30 days before the start of the retreat via BANK TRANSFER. Contact us at artfulretreats@icloud.com

Please list name and retreat date at bank transfer:

EUR payments

Name: Island Colours Sarl.,

IBAN: CH22 0025 5255 1131 2760 H

All bank charges must be charged to you otherwise there will be a shortfall in your payment we receive. Should the deposit / balance payment not be received within the time frame specified, Artful Retreats reserves its right to cancel your booking(s) and to charge the applicable cancellation fees set out below.

CANCELLATIONS:

1. Artful Retreats reserves the right to cancel the retreat 30 days before the day of the start of the retreat in case there are less than 4 participants. In this case we will fully reimburse you. There is a reason we require minimum number of participants in the group sessions. It helps the group to be diverse and offer a rich experience with various different perspectives. **It is important and recommended to have a travel insurance which can handle flights changes or cancelations.**
2. If you cancel your booking, cancellation fees may apply. Please read carefully. A cancellation will only be effective when we receive written confirmation of the cancellation and have responded having acknowledged the cancellation. If you cancel your retreat:
 - **45 days or more** prior to the retreat start date, we will fully reimburse you;
 - **45-30 days prior** to the retreat we will retain the deposit;
 - **30 days or fewer** prior to the retreat date, we will retain 100% paid by you in connection with the booking.

Artful Retreats does not take any responsibility for your travel in & out of Greece, therefore we strongly advise you to take out travel insurance at the time of booking which will help cover any cancellation fees. If you fail to join a retreat, arrive after the commencement of the retreat, or leave the retreat prior to its completion, no refund will be made.

You are asked to accept Artful Retreats Terms and Conditions and Cancellation policy during the booking process by ticking the box in the form Accept Terms & Conditions or by writing in the reservation email that you consent.

BOOKING CHANGES:

If you wish to transfer your participation from one retreat to another or transfer your booking to a third party you must notify us at least 30 days prior to the retreat date.

A fee of 50€ per person per change will apply. If you notify us less than 30 days prior to the retreat date the refund policy applicable to cancellations will apply.

Transfers to a third party are only permitted upon written request and can only be made to the retreat that was booked for.

EXCLUSIONS:

Without limitation, Artful Retreats, is not responsible or liable for bodily injury, death, delays, changes or losses caused by, but not limited to acts of God, war, threat of war, closure of airports, civil strife, natural disasters, pandemics, accidents or any other events beyond or within our control; guests' injuries, illnesses, medical nor psychiatric conditions developed during nor subsequent to the stay; loss of/or damage to personal property of guests.

INSURANCE:

Please ensure that you have full travel insurance to cover the activities of this journey. We strongly recommend that you obtain appropriate travel insurance at time of booking to cover cancellations or loss of items and medical expenses. We will not be liable for any loss or damages incurred through circumstances beyond our reasonable control. We also strongly recommend it cover cancellation, curtailment, personal liability and loss of luggage and personal effects. We do not accept liability for loss or damage to your personal property or any medical condition, which may develop during or after your stay. Your travel insurance should cover these and any other contingencies. Whilst all measures are taken to ensure a high standard of health and safety, our retreats are situated on remote locations and we shall not be responsible for any injuries caused by nature or the environment.

RETREAT CHANGES:

Artful Retreats will try and ensure that the programme set for the year will remain as such, however if for any reason a teacher becomes unavailable, we shall replace them with an equally suitable teacher. Wherever possible you will be advised in advance of any alterations to the schedule once booked. Artful Retreats however, reserves the right in any circumstances to cancel a retreat, in which case we will offer a full refund of all monies paid.

UPDATING OUR TERMS AND CONDITIONS:

We reserve the right to update and/or alter these terms and conditions at any time. It is our responsibility to communicate with you the latest terms and conditions and the participant's responsibility to be familiar with them prior to booking with us. The latest terms and conditions can always be found above and will supersede any previous versions.

An immense Thank you for your understanding for taking the time to get familiar with these Terms and Conditions.

It will be a great pleasure to Welcome you to an Artful Retreat!